

# Accessibility Statement for True Metal Supply

This is an accessibility statement from True Metal Supply, LLC.

## Measures to support accessibility

True Metal Supply, LLC takes the following measures to ensure accessibility of True Metal Supply:

- Employ formal accessibility quality assurance methods.

## Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. True Metal Supply is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

## Additional accessibility considerations

Although our goal is WCAG 2.1 Level AA conformance, we have also applied some Level AAA Success Criteria: Images of text are only used for decorative purposes.

## Feedback

We welcome your feedback on the accessibility of True Metal Supply. Please let us know if you encounter accessibility barriers on True Metal Supply:

- Phone: +1 865 224 3055
- E-mail: [mason@truemetalsupply.com](mailto:mason@truemetalsupply.com)
- Visitor Address: 1745 Louisville Drive, Knoxville, TN 37921
- Postal Address: 1745 Louisville Drive, Knoxville, TN 37921
- Twitter, Instagram, TikTok @truemetalsupply, Facebook /truemetalsupply

We try to respond to feedback within 2 business days.

## Compatibility with browsers and assistive technology

True Metal Supply is designed to be compatible with the following assistive technologies:

- Chrome Browsers using latest release

True Metal Supply is not compatible with:

- Browsers older than 3 major revisions or mobile operating systems older than 5years

### **Technical specifications**

Accessibility of True Metal Supply relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

### **Limitations and alternatives**

Despite our best efforts to ensure accessibility of True Metal Supply , there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for True Metal Supply:

1. **Third Party Integrations:** Some embedded content may not have text alternatives because We cannot control the quality of third party applications. We attempt to use compliant third party apps. Please report an issue using our contact form if you encounter an issue.

### **Assessment approach**

True Metal Supply, LLC assessed the accessibility of True Metal Supply by the following approaches:

- Self-evaluation
  - An accessibility wizard from the web host used throughout the design and development process
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**Date**

This statement was created on 5 August 2022 using the [W3C Accessibility Statement Generator Tool](#).